

Bear Care Loyalty Plans

	Value	Gold	Silver HVAC	Bronze HVAC	Bronze Plumbing	Bronze Fireplace
100% Satisfaction Guarantee Risk-free peace of mind	Priceless	✓	✓	✓	✓	✓
Half Off Dispatch Fees* Discount the fee, not the problem	Up to \$140	✓				
Discounted Dispatch Fees Discount the fee, not the problem	Up to \$80		✓	✓	✓	✓
1st Priority Emergency Services Year-Round Be first in line when you need us most	Priceless	✓	✓	✓	✓	✓
15% Discount on all repairs & accessories Save on repairs, big or small	Unlimited	✓	✓	✓	✓	✓
Loyalty Discount on new HVAC System** \$100 off per year of ongoing membership on new HVAC system	Unlimited	✓	✓			
Annual Cooling Maintenance Service 1 Tune-up and professional cleaning in spring or summer	Up to \$235	✓	✓			
Annual Heating Maintenance Service 1 Tune-up and professional cleaning in fall or winter	Up to \$235	✓	✓	✓		
Water Heater Maintenance Service & Whole Home Plumbing Inspection 14-point precision tune-up on water heater & every water fixture and feature in home checked for leaks and functionality	\$150	✓			✓	
Annual Fireplace Maintenance Service 1 Tune-up and professional cleaning in fall or winter	\$135					✓
10% Discount on Plumbing Replacement Equipment Save on all new water heaters, sump pumps, water softeners, and water filtration systems	Unlimited	✓			✓	

*Must have maintenance completed for current season (cooling by May 31st; heating by October 31st; plumbing within 45 days of start of loyalty plan) to receive half off dispatch fees, otherwise discounted dispatch fees will be applied.

**Loyalty Plans must be renewed within 30 days of previous plan expiration to qualify for Loyalty Discount on new HVAC system.

***Plumbing remodels receive a 5% discount.